



Customer Exchange/Repair Form

Customer's Return Address:

Location: **Mail-In**
Date: _____
Home #: _____
Cell #: _____
Email: _____

Description of Jewelry Item(s) Enclosed:

Date of Purchase: _____ Receipt Number: _____

Store Purchased From: _____ Purchased From Website: Yes or No

We want you to be happy with the Jose Balli piece you receive. If for any reason you are not satisfied with your purchase, you may exchange or return the item within 30 days of the original purchase date. Just return it in new condition with the proof of purchase. All returns and exchanges must be unaltered, unworn and in saleable condition.

Please include the original receipt and return information so that your credit can be applied quickly. You will receive a confirmation email on receipt of your return. Allow 2-3 weeks for the processing of your return.

You may ship your valid return or exchange within 30 days to:

J.B.J., 3424 US-190, Mandeville, LA 70471

Please describe in detail your request:

